

YHA Volunteering

The Duke of Edinburgh's Award

About YHA

YHA is a registered UK charity with a clear mission, to inspire all, especially young people, to broaden their horizons gaining knowledge and independence through new experiences of adventure and discovery.

YHA offers affordable accommodation to families, groups and individuals exploring and holidaying in England & Wales.

As an Approved Activity Provider for the DofE, YHA can offer opportunities for volunteers to complete the Volunteering and Residential sections of the Award.



Volunteering Opportunities

YHA offers opportunities to complete the Volunteering section of the Award. You can choose from volunteering at your local YHA, at the National Office in Matlock, Derbyshire; or as a fundraiser.

Volunteer at a hostel

As a volunteer at a hostel, you could be involved in a huge range of tasks: housekeeping, reception, customer care, café or kitchen, and much more!

You can even take on special projects, such as sorting out the self-catering kitchen.

This could be a fantastic way to gain experience in the hospitality and catering industry.

To find your local hostel, please visit www.yha.org.uk/places-to-stay

Volunteer at National Office

If you are local to Matlock, Derbyshire, you can volunteer at the YHA National Office! You will work alongside the Volunteering Team to complete administration tasks. This could be a great way to gain experience in a friendly and supportive office environment.

Fundraiser

You can also complete the Award by giving your time as a YHA Fundraiser! This is a flexible opportunity: you can work remotely from home, or you can come to our National Office in Derbyshire.

Volunteers will be helping to organise fundraising events for YHA's bursary fund, Breaks For Kids.

Artistic or creative skills will definitely come in useful for this position.

Skills and experience

This opportunity is a fantastic way to learn and apply skills in a supportive environment.

We ask that our volunteers are:

- Aged 14+
- Organised
- Willing to get involved in many different tasks
- Punctual
- Enthusiastic and positive
- Able to work alone or in a team
- Proficient in IT systems like Word, Excel, etc

volunteers@yha.org.uk

01629 592 562

www.yha.org.uk/volunteering



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During your time with us, you can learn valuable skills and gain experience that will look fantastic on your CV.

When you volunteer with YHA, you can get a written reference that will look fantastic on a job or academic application.

You will also be able to get free YHA membership for one year.

Time commitment

You can volunteer with YHA for your Bronze, Silver or Gold Award. We welcome applications from 3 months up to 18 months.

We ask that volunteers give a minimum of 1 hour per week for the duration of their time with us.

Help with expenses

✓ Food

If you volunteer at a catered YHA, you can access meals at the reduced rate of £2 per meal.

✓ Support

All volunteering placements will have a designated Line Manager to support you during your time with us.

✗ Accommodation

As you will be volunteering in your local area, we would not expect you to require accommodation to fulfil your time with us

✗ Travel costs

No travel expenses are available for this role.

Application process

We want to make sure that our placements are right for our volunteers, and that people will really benefit from spending time with us.

To make sure that we are a good fit, we carry out an application process.

Please apply using [our online application form](#).

Your form will be processed, and we will contact your referees. We will then get in touch with you to arrange a short and informal telephone interview.

If you are applying to volunteer at a hostel, we will put you in touch with the Hostel Manager.

We aim to place as many volunteers as we can, however due to availability this is not always possible.


YHA and Safeguarding

YHA is committed to safeguarding and ensuring the welfare of children, young people and vulnerable adults and expects all volunteers to share this commitment.

The suitability of all prospective volunteers will be assessed during the recruitment process in line with this commitment.

Any questions?

If you have any questions, don't hesitate to get in touch.

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Don't forget...

We also offer Residentials for the Gold Award! Individuals can volunteer on our Residentials, so there is no cost to attend. For more information, just get in touch with the Volunteering Team.

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