

Volunteer role profile

Supporter Group Leader - Street

About YHA

YHA is a registered UK charity with a clear mission, to inspire all, especially young people, to broaden their horizons gaining knowledge and independence through new experience of adventure and discovery.

YHA offers affordable accommodation to families, groups and individuals exploring and holidaying in England and Wales. YHA is a registered UK charity, a Times Top 100 organisation and holds Investing in Volunteers and Investing in People Gold status.

Making a difference

Support Group Leaders are a vital link between hostels and the local community to encourage supporting YHA by volunteering and fundraising.

What will I be doing?

The Supporter Group Leader will keep in touch with volunteers and members in the Street/Glastonbury area. The role is new but we expect the Leader will be involved with:

- Promoting the supporter group in the local area through newsletters, online forums and local noticeboards and contacts
- Meeting with the Hostel Manager and other YHA staff to discuss how the group will help the hostel
- Contacting new and existing volunteers to encourage continued support
- Sharing new volunteer information with hostels and the Volunteering team
- Coordinating volunteers to support annual events at the hostel e.g. YHA Day
- Hosting open days to encourage new people to get involved

- Attending events at the hostel to be a familiar face and support volunteers

How will YHA help you?

To help you achieve all this, we recognise it is important for you to be well-briefed and have input into the group's activities. You can therefore expect:

- To be involved in planning the group's calendar of events
- Given access to marketing materials to help you promote the group in the area
- Support to find local networks to tap into to promote the group
- Support to use social media to enable communication between all members of the group
- Meeting room space at the hostel at no cost to the group, subject to availability
- Guidance on how to manage personal data
- Guidance on YHA's procedures you will need to know

volunteers@yha.org.uk

01629 592 562

www.yha.org.uk/volunteering



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- Training in leading volunteer events if you would like to
- Emails to local YHA members will be sent on your behalf

Who can do this role?

You do not need any specific skills or experience to apply for this role. To really enjoy and flourish in this role, it would be advantageous if you enjoy:

- Meeting and getting to know people
- Attending events with other YHA supporters
- Meeting with YHA staff and organising things
- Using email and social media to keep in touch with people

It will also help you to do the role more easily if you:

- Live close to the Hostel(s) you are helping, e.g. no more than one hour away
- Have easy access to the Hostel(s) by car or public transport from your usual residence
- Have good IT equipment and internet at home and are comfortable using it for your volunteering

YHA and Safeguarding

YHA is committed to safeguarding and ensuring the welfare of children, young people and vulnerable adults and expects all volunteers to share this commitment. The suitability of all prospective volunteers will be assessed during the recruitment process in line with this commitment.

Expenses

You will be able to claim up to £15 per day towards the cost of travelling to the hostel for meetings and events and any travel required to promote the group.

You should not normally be required overnight accommodation to fulfil this role, unless you are volunteering at the hostel on more than one consecutive day. In this case, you would be

provided with a bed in a single-sex dormitory free of charge.

How do I apply?

If you are new to YHA Volunteering, please complete our online application form by following this link <https://jobs.yha.org.uk/volunteering-form/>

In your application, include details of why you are interested in the role and what skills and experience you have that will help you to succeed.

Please quote 'Street Supporter Group' in your application.

If you are already a YHA Volunteer please call us on 01629 592 562 for a chat about next steps.



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